



Your guide to getting started with SPINRAZA®

An FDA-approved treatment for spinal muscular atrophy (SMA)

This booklet contains an illustrative example of treatment logistics. The services described are only available for patients who have been prescribed SPINRAZA. Each patient journey is individual and timing and logistics may vary.

INDICATION

SPINRAZA® (nusinersen) is a prescription medicine used to treat spinal muscular atrophy (SMA) in pediatric and adult patients.

IMPORTANT SAFETY INFORMATION

Increased risk of bleeding complications has been observed after administration of similar medicines. Your healthcare provider should perform blood tests before you start treatment with SPINRAZA and before each dose to monitor for signs of these risks. Seek medical attention if unexpected bleeding occurs.

Please see additional Important Safety Information on page 9 and click for full Prescribing Information.

Welcome to SPINRAZA® (nusinersen)

This guide contains some important information about:

- // Introducing your circle of support
- // The role of your HCP and treatment team
- // SMA360°™ support services from Biogen start now
- // Insurance approval and required documentation
- // Your first dose
- // Continuing on treatment
- // SPINRAZA dosing schedule

Useful contacts

Write the name, telephone number, and email address of all your important contacts below:

Treatment Center

Neurologist

Physical Therapist/Occupational Therapist

Social Worker

Other

SMA360° Family Access Manager (FAM)

SMA360° Lead Case Manager (LCM)

Insurance Company/Policy Number/Phone Number

Insurance Case Manager/Phone Number

Introducing your circle of support

Now that you have decided to begin your SPINRAZA® (nusinersen) journey, this guide will introduce you to some of the key players and resources, as well as what to expect from the treatment process itself.

Ongoing support is available throughout your treatment journey. The icons below will be used throughout the guide to show you whom you may interact with along the way.

Healthcare Team

Your healthcare team includes your doctor, your neurologist, and any other specialists who support your therapy.



SMA360° Team*

Your SMA360° Team is made up of your Family Access Manager (FAM) and Lead Case Manager (LCM), who play important roles in coordinating your treatment and helping with insurance and financial issues.

Treatment Center Staff

The administrative staff at your treatment center is responsible for care coordination, including scheduling and billing.

Insurance Company

Your insurance company is responsible for providing reimbursement for treatment costs.

*SMA360° services from Biogen are only available to those who have been prescribed SPINRAZA. SMA360° is intended for US residents only.

IMPORTANT SAFETY INFORMATION (cont'd)

Increased risk of kidney damage, including potentially fatal acute inflammation of the kidney, has been observed after administration of similar medicines. Your healthcare provider should perform urine testing before you start treatment with SPINRAZA and before each dose to monitor for signs of this risk.

Please see additional Important Safety Information on page 9 and click for full Prescribing Information.

The role of your HCP and treatment team



While your healthcare provider (HCP) should remain your primary resource for medical questions pertaining to SMA and SPINRAZA® (nusinersen), Biogen offers many services to support you throughout your treatment journey.

Even after your doctor has submitted your Start Form,* he/she can continue to answer questions you have about any of the following:

- // Learn more about SMA and SPINRAZA
- // Obtain genetic testing
- // Discuss the benefits and risks of treatment
- // Find out about the blood and urine tests that are needed before each dose of SPINRAZA
- // Understand the dosing schedule and the treatment procedure
- // Set expectations on changes to motor function after treatment
- // Learn about the clinical studies
- // Address any additional questions or medical concerns you may have

*The Start Form is not a requirement to begin treatment. It is only required to receive support services for which you are eligible. SMA360° can help address nonmedical access barriers, but you will still need a prescription before you can begin treatment with SPINRAZA.



Our Treatment Consideration Guide provides additional resources to help you prepare for conversations with your HCP. Download it by following the QR code or visiting SPINRAZA.com/TreatmentConsid.

IMPORTANT SAFETY INFORMATION (cont'd)

The most common side effects of SPINRAZA include lower respiratory infection, fever, constipation, headache, vomiting, back pain, and post-lumbar puncture syndrome.

These are not all of the possible side effects of SPINRAZA. Call your healthcare provider for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088.

Please see additional Important Safety Information on page 9 and click for full Prescribing Information.

SMA360° – support services from Biogen start now[†]



SMA360° is a support service for people prescribed SPINRAZA, with a dedicated team that can help guide you step by step through the process of starting SPINRAZA and continuing treatment. Services include logistical and financial support around receiving treatment, such as navigating insurance. Enrollment in the program begins as soon as your doctor submits your Start Form.

Your SMA360° team

Your SMA360° team includes your Lead Case Manager (LCM) and Family Access Manager (FAM).



Treatment coordination



SPINRAZA education



nsurance benefits investigation



eligible individuals

Your FAM and LCM can help:

- // Investigate your insurance benefits to help you understand your current coverage
- // Collaborate with HCPs so that they can obtain prior authorizations for treatment
- // Provide support in the event of a denied insurance claim
- // Coordinate the logistics of getting started with treatment
- // Prepare you for the treatment journey by educating you on what to expect
- // Meet you at the treatment center for your first dose, if you choose

The complete list of SMA360° offerings can be found at <u>SPINRAZA.com/support</u>. You can also speak with a Lead Case Manager at 1-844-4SPINRAZA (1-844-477-4672) Monday through Friday, 8:30 AM to 8:00 PM ET.

[†]SMA360° services from Biogen are only available to those who have been prescribed SPINRAZA. SMA360° is intended for US residents only.

Insurance approval and required documentation Working together to understand insurance coverage



SMA360° insurance and financial assistance programs are designed to help you understand your insurance benefits and the approval process and provide financial assistance when needed.*



Insurance approval process

Benetits nvestigation Prior authorization (PA) request

Approval

Schedule treatment

How to further understand your coverage

After you gather your health insurance plan information, your FAM will confirm your primary and secondary insurance. He/she will discuss the results of the benefits investigation and help you navigate the insurance process. He/she can also provide information about financial assistance for co-pays and deductibles, if needed.

If your insurance coverage has been denied

SMA360° programs can help you start an appeal or look into options for financial assistance to help cover the cost of SPINRAZA® (nusinersen) treatment so that you can start treatment as quickly as possible or as recommended by your HCP.

Need further guidance on navigating the cost of treatment?

Download our Navigating Insurance Guide at SPINRAZA.com/InsuranceNav

Speak with Patient Services at 1-844-4SPINRAZA (1-844-477-4672)

Monday through Friday, 8:30 AM to 8:00 PM ET.

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Scheduling and preparing for your first dose



Once coverage is approved, you will be notified by your health plan, your doctor's office, and/or your FAM or a member of Biogen's SMA360° team. After this, you will be contacted by the administrative staff at the treatment center to schedule an appointment.

Once you are scheduled for your first dose:

- 1 The hospital pharmacy will order SPINRAZA.
- 2 You may receive a call from the specialty pharmacy to confirm the order and coordinate shipping.
- 3 SPINRAZA will be shipped directly to your treatment location with your permission.

Before you start treatment with SPINRAZA and before each dose, your HCP will order blood and urine testing to monitor for the potential risks of bleeding complications and kidney damage.



Your treatment center

You will receive your treatment at a treatment center with qualified HCPs. The procedure will be performed by, or under the direction of, HCPs who are experienced in performing lumbar punctures for SPINRAZA and other widely used medications.

How to prepare for your first dose

Your FAM will be in touch with both you and the treatment center to ensure everything is in place for your first treatment. You can also help prepare by:

- // Making sure your pretreatment lab work is completed
- // Calling the treatment center to confirm your appointment and the check-in process
- // Securing transportation to the treatment center
- // Allowing extra time for parking on the day of dosing

IMPORTANT SAFETY INFORMATION (cont'd)

Before taking SPINRAZA, tell your healthcare provider if you are pregnant or plan to become pregnant.

This information is not intended to replace discussions with your healthcare provider.

Please see additional Important Safety Information on page 9 and click for full <u>Prescribing Information</u>.

Continuing treatment



Now that you have started your SPINRAZA® (nusinersen) treatment, it is important to follow the dosing schedule, including the blood and urine testing and physical assessments ordered by your HCP. By working closely with your HCP and adhering to your treatment plan, you can determine how you are responding to treatment and tracking toward treatment goals.



- // Keep the contact information handy for your go-to person at the treatment center and your insurance company
- // Your FAM will follow up with you after each dose, but feel free to contact him/her if you have any additional questions

Be your own advocate

- // Track your response: Keep a journal to record moments of progress and concerns to share with your HCP
- // Speak up: Notify FAM and site of care about any insurance changes
- // Stay organized: Be sure to keep track of all your future appointments
- // Prepare: Be prepared for conversations with your HCP and don't hesitate to ask questions



Ensuring continuation of coverage

- // Every payer has different reauthorization criteria, and your FAM can help you understand yours
- // Work with your HCP to develop a plan to monitor your progress and complete appropriate assessments of your clinical response. These assessments may be helpful during the reauthorization process
- // Your LCM is available to confirm your insurance information remains up to date so you do not encounter insurance coverage issues with your SPINRAZA treatment
- // Your FAM may be able to provide you with information about financial assistance programs

For additional information, call 1-844-4SPINRAZA (1-844-477-4672) Monday through Friday, 8:30 AM to 8:00 PM ET.

SPINRAZA dosing schedule



SPINRAZA is an intrathecal injection, or an injection into the fluid in the spine, by a specially trained HCP.

The dosing schedule begins with 4 initial loading doses; the first 3 occur in 14-day intervals and the fourth dose 30 days after the third dose. After these initial doses, SPINRAZA is administered in maintenance doses 3 times a year. Ask your HCP for additional information about the dosing schedule and treatment procedure.

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